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## HEALTH HOTLINES

AIDS Hotline	(212) 447-8200
HealthStat (low-cost health insurance)	(888) 692-6116
Immunization Clinic Information	(212) 349-2664
NYC Domestic Violence Hotline	(800) 621-4673
Poison Control Center	(800) 222-1222
Prenatal Care Assistance Program	(800) 522-5006
Teen Pregnancy	(800) 522-5006
Women's Health Line	(800) 825-5448

## **SHELTER INTAKE CENTERS**

For shelter locations and directions call the Shelter Hotline at  
(800) 994-6494

For families with children, or Single Pregnant Women  
**Prevention Assistance & Temporary Housing (PATH) Office**

346 Powers Avenue  
Bronx, NY 10454

Open 24/7; Hours: Mon-Fri 9am-5pm, Saturday 9am-2pm

For Adult Families with No Children Under 21

**Adult Family Intake Center (AFIC)**

29th Street and 1st Avenue Manhattan, NY 10016  
Open 24/7

For Single Men

**30th St. Intake**

400-430 East 30th St (Near 1st Ave)  
New York, NY 10016  
Phone: (212) 481-0771

For Single Women

**Jamaica Armory**

93-05 168th St.  
Jamaica, NY 11434  
Phone: (718) 262-1780

**Franklin Shelter**

1122 Franklin Avenue  
Bronx, NY 10456  
Phone: (718) 842-9868

**Brooklyn Women's Shelter**

116 Williams Avenue  
Brooklyn, NY 11217  
Phone: (718) 495-7874

## HOUSING

For more information, visit <http://www.nyc.gov/home.html>

### Public Housing Applications

All offices are open 8am-5pm Monday-Friday; no walk-ins  
Wednesdays

- BRONX

1 Fordham Plaza, 5th Floor Bronx, NY 10458  
Phone: (718) 329-7859; TDD/TTY: (718) 329-7735

- BROOKLYN

350 Livingston Street, 2nd Floor Brooklyn, NY 11217  
Phone: (718) 250-5900; TDD/TTY: (718) 222-4113

- MANHATTAN

55 West 125th Street, 7th Floor New York, NY 10027  
Phone: (212) 828-7100; TDD/TTY: (212) 828-7118

- QUEENS

59-17 Junction Boulevard, 2nd Floor Corona, NY 11368  
Phone: (212) 828-7100; TDD/TTY: (212) 828-7118

- STATEN ISLAND

120 Stuyvesant Place, 2nd Floor Staten Island, NY 10301  
Phone: (718) 448-7326; TDD/TTY: (718) 222-4113  
Staten Island residents can also call/visit the Brooklyn office

## **FOOD**

### Pantries & Soup Kitchens

Food and Hunger Hotline: (866) 888-8777, toll-free Mon-Fri 8am-5pm. Operators will refer you to a local food pantry or soup kitchen.

## **PUBLIC BENEFITS**

### Medicaid

The Medical and Health Research Association of NYC, Inc. (MHRA) Health Insurance Enrollment Project assists New Yorkers in finding free or low-cost health insurance programs.

### MHRA Brooklyn Offices

350 Livingston St. (Downtown)  
Phone: (718) 415-6875  
Languages: English, Spanish, Creole, Chinese

2555 Ocean Ave, 2<sup>nd</sup> Floor (Ave. U)  
Phone: (917) 957-0730  
Languages: English, Arabic, Russian, Chinese

366 86<sup>th</sup> St. (Bay Ridge)  
Phone: (718) 312-9115  
Languages: English, Arabic

### MHRA Manhattan Office

110 William St, 22<sup>nd</sup> Floor  
Phone: (646) 619-6400  
Languages: English, Spanish, Russian, Chinese

### MHRA Queens Office

853 Onderdonk Ave. (Ridgewood)  
Phone: (917) 957-0733  
Languages: English, Spanish, Chinese

113-30 37<sup>th</sup> Ave. (Flushing)  
Phone: (917) 957-0732  
Languages: English, Spanish, Chinese

90-40 160<sup>th</sup> St. (Jamaica)  
Phone: (917) 957-0733  
Languages: English, Spanish, Chinese

## **Government Job Placement Centers**

You can sign up for financial assistance and Medicaid at any of the following centers. In addition, you may also visit the Medicaid office at Bellevue Hospital Center, at 1st Ave and 27th street in Manhattan. The Medicaid hotline to check on application status is (888) 692-6116.

### BRONX INTAKE CENTERS

#### **Rider**

305 Rider Ave  
Bronx, NY 10451  
(718) 742-3704,  
(718) 742-3924

#### **Colgate**

1209 Colgate Avenue  
Bronx, NY 10472  
Provide benefits to Bronx working families needing transitional benefits.  
(718) 589-4918,  
(718) 620-8880

#### **Melrose**

260 East 161st Street  
Bronx, NY 10451  
(718) 664-2143,  
(718) 664-1140

#### **Crotona**

1910 Monterey Avenue  
Bronx, NY 10457  
(718) 901-0200,  
(718) 901-5287

#### **Family Services Call Center**

##### **Bronx Satellite**

260 East 161st Street  
Bronx, NY 10451  
Primarily handles face-to-face re-certifications & emergency walk-ins for active child-only cases whose payees do not receive public assistance  
(718) 752-3937,  
(718) 664-1056

#### **Concourse**

1375 Jerome Avenue  
Bronx, N.Y. 10452  
(718) 590-7443,  
(718) 590-7235

**Fordham**

2551 Bainbridge Ave.  
Bronx, NY 10458  
(718) 220-6622,  
(718) 220-7012

BROOKLYN INTAKE CENTERS

**Bushwick**

30 Thornton Street  
Brooklyn, NY 11206  
(718) 963-5120,  
(718) 963-5117

**Bay Ridge**

6740 Fourth Avenue  
Brooklyn, NY 11220  
(718) 921-2084,  
(718) 921-2000

**Veterans Service Center**

25 Chapel Street  
Brooklyn, NY 11201

Primarily services public assistance recipient cases in which at least one household member is a veteran

(718) 473-8313,  
(718) 222-2430

**Dekalb**

500 Dekalb Avenue  
Brooklyn, NY 11205  
(718) 636-2819, (718) 636-4952

**Linden**

45 Hoyt Street  
Brooklyn, NY 11201  
(718) 237-6509, (718) 237-7249

**Euclid**

404 Pine Street  
Brooklyn, NY 11208  
(718) 827-3721, (718) 827-3969

**Coney Island**

3050 West 21st Street  
Brooklyn, NY 11224  
(718) 333-3100, (718) 333-3014

**Family Services Call Center Brooklyn Satellite**

275 Bergen Street  
Brooklyn, NY 11217

Primarily handles face-to-face re-certifications & emergency walk-in activities for active child only cases whose payees do not receive public assistance

(718) 752-3937, (718) 694-8647

**Refugee Annex**

98 Flatbush Avenue  
Brooklyn, NY 11217

Primarily services refugee or immigrant clients as well as individuals with language barriers.

(718) 923-5562, (718) 237-5617

**Greenwood**

275 Bergen Street  
Brooklyn, NY 11217

(718) 694-8837, (718) 694-8390

MANHATTAN INTAKE CENTERS

**Waverly**

12 West 14th Street  
New York, NY 10011

(212) 620-9890, (212) 620-9421

**East End**

2322 Third Avenue  
New York, NY 10035

(212) 860-2749, (212) 860-6801

**Riverview**

1951 Park Avenue  
New York, NY 10037

Primarily services shelter residents, singles & families.

(212) 690-9257, (212) 690-7947

**Seaport**

172 Water Street  
New York, NY 10038

(212) 331-4910, (212) 331-4924

**St. Nicholas**

132 W. 125th Street  
New York, NY 10027

**Hamilton**

530 W. 135th Street  
New York, NY 10031  
(212) 281-6961, (212) 690-8740

**Dyckman**

4660 Broadway  
New York, NY 10040  
(212) 569-9543, (212) 569-9626

**Union Square**

109 E. 16th Street  
New York, NY 10003  
Primarily serves individuals with significant barriers to  
employment & needing specialized services.  
(212) 835-8300, (212) 835-7361

**Residential Treatment**

**Service Center**

109 E. 16th Street  
New York, NY 10003  
(212) 835-7937, (212) 835-7671

**Intensive Services Center**

109 E. 16th Street  
New York, NY 10003  
Primarily active cases not engaged in employment or related  
activities.  
(212) 835-8261, (212) 835-7682

**Family Services Call Center Manhattan Satellite**

Primarily handles face-to-face re-certifications and emergency  
walk-in activities for the Family Call Center's active child only  
cases whose payees are not in receipt of public assistance.  
(718) 752-3937, (212) 666-3401

**Senior Works Center**

109 E. 16th Street  
New York, NY 10003  
Primarily services public assistance recipients who are age 60 or  
over. (212) 835-8445, (212) 835-7691

**Riverview Annex**

Services eligibility and employment needs of Housing Stability Plus (HSP) program participants. HSP is a housing supplement program that provides eligible public assistance participants residing in shelter facilities the opportunity to find suitable permanent housing and receive financial assistance to help pay the rent in the form of a rent supplement.

(212) 666-5678, (212) 666-5576

**Refugee Services**

2 Washington Street  
New York, NY 10004

Primarily services refugee or immigrant clients as well as individuals with language barriers.

(212) 495-7053, (212) 495-7050

QUEENS INTAKE CENTERS

**Queens**

32-20 Northern Blvd.  
Long Island City, NY 11101  
(718) 752-7017, (718) 784-5919

**Rockaway**

219 Beach 59th St.  
Rockaway, NY 11692  
(718) 318-4111, (718) 318-4110

**Family Service Call Center**

33-28 Northern Blvd.  
Long Island City, NY 11101  
Primarily a mail and phone operation servicing active child only cases whose payees are not in receipt of public assistance.  
(718) 392-7283, (718) 392-4546

**Jamaica**

165-08 88th Avenue  
4th Floor  
Jamaica, NY 11432  
(718) 523-2146, (718) 883-8250

**Family Services Call Center  
Queens Satellite**

33-28 Northern Blvd.

Long Island City, NY 11101

Primarily handles face to face recertifications and emergency walk-in activities for the Family Call Center's active child only cases whose payees are not in receipt of public assistance.

(718) 752-3937

(718) 610-2927

STATEN ISLAND INTAKE CENTERS

**Richmond**

201 Bay Street

S. I., N.Y. 10301

(718) 556-7334

(718) 390-5103

**Food Stamps**

Unless otherwise noted, all offices are open Mon-Fri  
8:30am-5pm.

BRONX FOOD STAMP OFFICES

**Rider**

305 Rider Avenue

Bronx, NY 10451

(718) 742-3711, (718) 742-7273

**Fordham**

2551 Bainbridge Avenue

Bronx, NY 10458

M, Tu, Th, F 8:30 am - 6:00 pm

W 8:30 am - 7:00 pm

Sa 9:00 am - 5:00 pm

**Crotona**

1910 Monterey Avenue

Bronx, NY 10457

(718) 901-0287, (718) 901-5459

**Colgate**

1209 Colgate Avenue

Bronx, NY 10472

(718) 589-7757, (718) 620-8891

**Melrose**

260 East 161 Street  
Bronx, NY 10451  
(718) 664-1607, (718) 664-2071

BROOKLYN FOOD STAMP OFFICES

**Fort Greene**

275 Bergen Street  
Brooklyn, NY 11217  
(718) 473-8510, (718) 694-8196

**Williamsburg**

30 Thornton Street  
Brooklyn, NY 11206  
(718) 963-5115, (718) 963-5140

**Midwood**

3050 West 21st Street  
Brooklyn, NY 11224  
(718) 333-3587, (718) 333-3273

**Borough Hall**

45 Hoyt Street  
Brooklyn, NY 11201  
M, W, Th, F 8:30 am - 6:00 pm  
Tu 8:30 am - 7:00 pm  
Sa 9:00 am - 5:00 pm  
(718) 237-4818, (718) 237-6523

**North Brooklyn**

500 Dekalb Avenue  
Brooklyn, NY 11205  
(718) 398-5057, (718) 636-7046

**New Utrecht**

6740 Fourth Avenue  
Brooklyn, NY 11220  
(718) 921-2049, (718) 921-2268

**Brighton**

2865 West 8th Street  
Brooklyn, NY 11224  
(718) 265-5621, (718) 265-5612

MANHATTAN FOOD STAMP OFFICES

**East End**

2322 Third Avenue  
New York, NY 10035  
(212) 860-5159, (212) 860-5147

**Washington Heights**

4660 Broadway  
New York, NY 10040  
(212) 569-9829, (212) 569-9834

**St. Nicholas**

132 W. 125th Street  
New York, NY 10027  
(212) 666-1434, (212) 666-8686

**Waverly**

12 West 14th Street  
New York, NY 10011  
M, W, Th, F 8:30 am - 6:00 pm  
Tu 8:30 am - 7:00 pm  
Sa 9:00 am to 5:00 pm  
(212) 352-2519, (212) 352-2524

QUEENS FOOD STAMP OFFICES

**Jamaica**

165-08 88th Avenue, 3rd Floor  
Jamaica, NY 11432  
M, Tu, W, F 8:30 am - 6:00 pm  
Th 8:30 am - 7:00 pm  
Sa 9:00 am - 5:00 pm  
(718) 883-8356, (718) 883-8344

**Queens**

32-20 Northern Blvd.  
Long Island City, NY 11101  
(718) 784-6123, (718) 784-6315

**Rockaway**

219 Beach 59th St.  
Rockaway, NY 11692  
(718) 318-4720, (718) 318-4759

STATEN ISLAND FOOD STAMP OFFICES

**Richmond**

201 Bay Street  
Staten Island, NY 10301  
M - Th 8:30 am - 6:00 pm  
F 8:30 am - 7:00 pm; Sa 9:00 am - 5:00 pm  
(718) 390-6827, (718) 390-6994

**EDUCATION & JOBS**

Free ESL classes are available for adults (16+) at some branches of the New York Public Library in the Bronx, Manhattan, & Staten Island. Call the Office of Community Outreach Services at (212) 340-0918. Must register in person, space is limited. See [www.AdultEdNYC.com](http://www.AdultEdNYC.com) for more information. See Library section below for more info.

ESL/ESOL

Visit [www.lacnyc.com](http://www.lacnyc.com) for more information

JOB TRAINING AND PLACEMENT

**Chinatown Manpower Project, Inc.**

70 Mulberry St., New York, NY 10013  
Phone: Ms. Virena Brata (212) 571-1692/1695 Ext. 245  
Hours: M -F 9am - 4pm

**International Rescue Committee**

Microsoft Word Training  
122 E. 42nd St, 11th Floor  
New York, NY  
Class meets Wednesdays 6:30pm-7:30pm  
Please bring photo ID to enter building  
Subway: 4,5,6,7, or S train to Grand Central/42nd St.

**Church Avenue Merchants Block Association, Inc.**

Phone: (718) 282-0108 Ext. 250

**Catholic Charities Community Services**

Refugee Resettlement  
1011 First Avenue, 12th Floor  
New York, NY 10022  
Telephone: 212-371-3726 or 212-419-3764

**Upwardly Global**

Jobseeker Services  
401 Broadway, Suite 800  
New York, NY 10013 Telephone: 212-219-8828.  
\*These services are limited to refugees and asylees\*

## **CHILDREN**

### Important Numbers

Child Abuse/Maltreatment Hotline (800) 342-3720

Child Abuse Prevention Information (800) 342-7472

Education for children [www.nycenet.edu](http://www.nycenet.edu)

#### Day Care

General Info Number - (212) 676-2444

#### Public school registration

Board of Education - (718) 935-2000

#### Free summer camps

Child Day Camps - General Info Number (212) 676-2630

## **IMMIGRANT SERVICES**

Center for Immigration Rights (212) 505-6890

Employment Hotline (800) 562-7692

Immigration Hotline (718) 899-4000

African Services Committee

429 W 127<sup>th</sup> Street, 2<sup>nd</sup> Floor

New York, NY 10027

(212) 222-3882

Provides social services, food pantry, ESL and health services to African clients who are HIV+

Caribbean Women's Health Association, Inc.

123 Linden Blvd.

Brooklyn, NY 11226

(718) 826-2942

(718) 826-2948 (fax)

Provides social services and health services to low income immigrant families.

Catholic Charities Asylee Services

1011 1st Ave at 55th St

New York, NY 10022

(212) 371-1000 Ext 2991

Asylee Services Walk-In Days

Monday-Thursday 10am-3pm (ask for "Refugee Resettlement")

Provides social services, legal services, match grant and job placement training to refugees and asylees.

Church Avenue Merchants Block Association (CAMBA)

1720 Church Avenue, 2nd Floor

Brooklyn, NY 11226

(718) 287-2600

Train: D or Q to Church Ave.

Information & Referral: General legal issues

Direct Services Provided: (listing not complete, please call for more information) Community Relations; Day Care Services, Education Services, Employment and Training Services, Immigration Legal Services, Interpretation & Translation Services, Mental Health; Social Services

Languages: French, Spanish, & other languages

Provides social services, job placement training and match grant to refugees and asylees.

International Rescue Committee (Resettlement Services)

122 E. 42 Street, 12th Floor

New York, NY 10168

(212) 551-3000

Limited assistance with post-asylum issues, e.g. match grants

Provides social services, job placement training, ESL program and children's services to refugees and asylees.

Bronx Educational Services

965 Longwood Avenue, Office 309

Bronx, NY 10459

(718) 991-7310

Train: #2 or #5 to Prospect Ave. or #6 to Longwood Ave.

Information & Referral: Day Care, Domestic Violence Issues, Housing Issues

Direct Services Provided: Citizenship Services, Immigration Legal Services, Interpretation & Translation Services

Languages: French, Portuguese, & Spanish

## **LEGAL**

### **. Referrals for clients in need of asylum consultation & representation**

Immigration Court Information System (for those referred to an asylum hearing before an immigration judge): 800-898-7180.

#### ***Asylum Representation:***

##### Hebrew Immigrant Aid Society (HIAS)

333 Seventh Avenue, 16th Floor

New York, NY 10001-5004

212-967-4100

##### Human Rights First

333 Seventh Avenue, 13th Floor New York, NY 10001

(212) 845 5200 (212) 845 5299 (fax)

##### New York Legal Group (NYLAG)

For immigration and other legal inquiries, call: 212.613.5000, ext. 3. [www.nylag.org](http://www.nylag.org).

Bellevue Hospital patients should ask about the possibility of initially meeting a NYLAG attorney at Bellevue, where they may appear once or twice a week.

##### New York City Bar Association

Refugee Assistance Program

42 W. 44th Street

New York, NY 10036

(212) 382-6600

Contact: Martin York

(212) 382-6626

##### Immigration Representation Project

26 Federal Plaza, 12th Floor Pro Bono Room, Room 1207

New York, NY

No direct line; call Legal Aid Society for schedule: (212)

577-3300

Screening: 4 Days per month; Hours: 9-11

-Only if you already have a court date but no representation

New York Association for New Americans (NYANA)

17 Battery Place  
New York, NY 10004  
(212) 425-2900

-Asylum consultation & representation

Legal Aid Society

199 Water Street, 3<sup>rd</sup> Floor  
New York, NY 10038  
(212) 577-3300

-Representation in deportation hearings

Central American Legal Assistance

240 Hooper Street  
Brooklyn, NY 11211  
(718) 486-6800

-Asylum consultation & representation

***Other Forms of Representation (Non-Asylum):***

Legal Action Center

225 Varick Street  
New York, NY 10014  
(212) 243-1313  
(212) 675-0286 (Fax)  
Email: [lacinfo@lac.org](mailto:lacinfo@lac.org)

-Free legal representation for NYC

Bronx Defenders

860 Courtlandt Avenue Bronx, NY 10451 (718) 838-7878  
(800) 597-7980

-Free legal representation for Bronx residents charged with crimes